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PATENT

109.0017
e-Make

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Popillo et al.
Serial No.: 10/036,801
Filed: December 21, 2001
For: SYSTEMS AND METHODS FOR INCREASING BUSINESS PRODUCTIVITY
AND REVENUES BY IDENTIFYING CRITICAL INTERACTIONS
RELATING TO CUSTOMERS
Group: 3623
Examiner: Choi, Peter H.

Durham, North Carolina
September 25, 2006

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

CERTIFICATION OF FACSIMILE TRANSMISSION

Sirs:

I hereby certify that this correspondence is being facsimile transmitted to the United States Patent and Trademark Office, Fax. No. 571-273-8300 on the date set forth below

1. Reply to 37 C.F.R. § 1.105 Requirement for Information (2 pages)

Marianna Tortorelli

Printed name of person signing

Marianna Tortorelli

Signature

Date: September 25, 2006

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The requirement for Information states in para. 4 "In response to the requirement, please provide the name of any products or services that have incorporated the claimed subject matter."

In response, applicants state the following:

1. No products or services are known to the applicants to have been sold or offered for sale. More particularly, the assignee of the invention has not sold products or services which have incorporated the claimed subject matter.

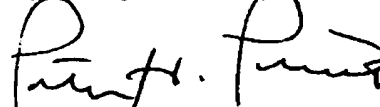
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Reply to Office Action of February 1, 2006

2. Internal to the assignee, systems and processes have incorporated the claimed subject matter. These systems and processes have been referred to internally by the designation "e-Make." While it is not clear whether these process and systems can be considered "products" or "services" as intended by para. 4 which is quoted above, the above discussion is provided in the interest of completeness.

Respectfully submitted,



Peter H. Priest

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